

| Type of Case | Result | Definition | Notes |
|-----------------------------------|-------------------------|--|---|
| Non-Admissible Consultation | | Not Applicable | |
| RSD First Instance | Successful | Receiving RSD Status | |
| | Unsuccessful | Rejection - possibility to appeal | |
| | Not applicable | Client abandoned case | |
| RSD Appeal | Successful | Receiving RSD Status | |
| | Unsuccessful | Rejection - file is closed | |
| | Not applicable | Rejection due to client error (client didn't show up/can't be reached) | |
| RSD Reopening | Successful | Receiving RSD | |
| | Unsuccessful | Rejection | |
| | Not applicable | Client Abandoned case | |
| Statelessness | Successful | Stateless Protection Status | |
| | Unsuccessful | Rejection | |
| | Not applicable | Client Abandoned case | |
| Protection -- Detention or Arrest | Successful | Released or resettled | |
| | Other Favorable Outcome | Successful referral is made to UNHCR or JRS | Still want ability to record who was deported or UNHCR's cases was closed |
| | Unsuccessful | -- | |
| Protection -- Other | Successful | Desireable outcome acheived | |
| | Other Favorable Outcome | Successful referral is made | Need to create process around checking with UNHCR and only selecting outcomes after refugee/asylum seeker is released or deported/UNHCR closes case |
| | Unsuccessful | -- | |
| Other | Successful | Desired outcome | |
| | Unsuccessful | Undesirable outcome | Record in comments box the details of the case (in languages you can select other and then write it in) |
| | Not applicable | Client abandoned case | |

